



Conexiones CSS Referral Application

Required Documentation

Must Accompany Your Completed Application

1. PsychSocial assessment from a treatment facility
2. Current medication list
3. TB assessment

Fax Required Documentation To:

Attention: Intake Coordinator

Fax Number: (617) 830-8486

Phone Number: (339) 212-7988

Email: CSSintake@casaesperanza.org

Today's Date:					
Referral Source:					
Referral Source Contact Name:					
Contact phone number:					
Has patient been admitted to this program before?			Yes	No	
If yes, what was the date of admission?					
Patient Information					
First Name:		Middle Name:		Last Name:	
Date of Birth:			SS#:		
Insurance Provider:					
Insurance Policy Number:					
Primary Language:					
Race/Ethnicity:					
Massachusetts resident?	Yes	No	Veteran?	Yes	No
Housing:	-- Homeless		-- Permanent Residence		
Last Permanent Address:					
Is patient pregnant?	Yes	No	If yes, how far along?		
Does patient have a picture ID?			Yes	No	
Legal Status					
Probation		Parole		Incarcerated	
If any are checked include the following: charges, length of status, jurisdiction, and conditions					
Cases Pending:	Yes	No	If yes, explain		
Outstanding Warrants:	Yes	No	If yes, explain		

Substance Use Diagnosis:**History:**

Substance	Last Use	Frequency of Use	Amount Used	Method of Use

Medical Diagnosis:**History:**

Acute Medical Needs	Yes	No	If yes, explain
Disabilities	Yes	No	If yes, explain
Allergies	Yes	No	If yes, explain
Contacts	Name	City/Town	Last Contact
Primary Care			
Therapist			
Psychiatrist			

Scheduled Appointments (medical, court, etc.)

Type Appointment	Date/Time	Location

Mental Health Diagnosis:**History:**

Previous Psych Hospitalization	Yes	No	If yes, explain
Psychosis	Yes	No	If yes, explain
Suicidal Ideation	Yes	No	If yes, explain
Homicidal Ideation	Yes	No	If yes, explain
Harm to Self or Others	Yes	No	If yes, explain
Trauma	Yes	No	If yes, explain
Eating Disorder	Yes	No	If yes, explain

Program Rules and Patient Expectations

1. Dress Code

- a. All patients should plan to wash and be ready for the day by breakfast (7:00 AM) unless excused by a nurse.
- b. Please wear appropriate attire, including shoes or slippers, at all times. Inappropriate attire includes clothing that displays drugs, crime, sex, violence or gang-related content; muscle shirts; miniskirts; crop-tops; hats; hoodies; sunglasses; sagging pants; or other items that leave others feeling uncomfortable or unsafe.
- c. No dangerous jewelry, including anything that could serve as a weapon.

2. Language & Behavior

- a. Please use respectful language and behavior at all times around staff, other patients, and visitors. We do not condone verbal abuse, swearing, or sexual harassment of any kind.
- b. Casa has a zero-tolerance policy for threats or acts of violence toward any patient, staff, or visitor. This includes any direct or indirect threat of physical harm. This includes threatening or violent use of gang-related signs and/or behavior. Engaging in threatening or violent behavior will result in immediate discharge.
- c. Willful acts of destruction/theft on or off Casa property will result in discharge.
- d. Any unwanted physical contact could be grounds for discharge.

3. Food & Drinks

- a. We serve three patients meals a day and also provide snacks.
- b. Please plan to be on time for meals. Patients must eat meals in the dining room unless otherwise directed by staff.
- c. Snacks are not allowed in the bedrooms, recreation rooms, or quiet rooms, only water. Patients should plan to eat snacks in the dining room. Movie Night is the only exception, on movie night patients may bring snacks only with proper clean up.

4. Patient Rooms

- a. Overnight staff will do a safety check at least of once an hour.
- b. Staff check patient rooms for cleanliness and order. Patients' rooms and appearance directly reflect their recovery.
- c. Staff will also check to ensure patients' belongings do not exceed the limit of belongings allowed. Patients may request staff store excess items until discharge or arrange to have a friend or family member pick items up.
- d. Patients are not allowed in other patients' rooms or on other patients' beds.
- e. Sexual or threatening language and contact are not permitted.
- f. Patients are not allowed to be tape or tack anything to the walls. This causes destruction of property.
- g. Patients are not allowed to have pornography or things staff might consider porn.

5. Wake-up & Bed

- a. Wake-up is 6:00 am daily.
- b. Patients are to be fully dressed and ready for the day by 7:00 am.

- c. Curfew for all patients is 10:30 pm every night except Movie Night where they may stay up until midnight. Third shift staff will give warnings to anyone found out of bed.

6. Personal Belongings

- a. Patients will not share or lend ANY personal items with other patients. Belongings may include but are not limited to the following items: money, bank cards, clothes, razors, toothbrushes, deodorant, chap-stick, cups, utensils, etc. This is for your safety.
- b. The program is not responsible for any items brought into the program. We will not pay for or replace stolen items. This includes luggage.

7. Nightly Room Safety

- a. Staff will perform routine and random room checks for safety.
- b. Staff will knock lightly, announce quietly that they are staff, and then enter to complete the check.
- c. Patients must sleep in their own bed- not in the living room.

8. Groups and Counseling & Case Management Sessions

- a. Group attendance is required. We suggest patients come five minutes early to be ready for the start of each group. Please plan to participate in group discussions.
- b. Food or drink are not allowed in groups.
- c. Patients excused from a group by a nurse may not use TV or phones.
- d. Please attend to bathroom needs before each group to prevent disruptions to the group.

9. Common Areas

- a. Patients are not to sit or lie on floors, lie on couches, or put feet on furniture. Movie Nights are the only exception. On Movie Night, patients may bring pillows and blankets to lie on the floor in the living room, provided staff and patients clean the room after.
- b. Patients are not to bring pillows and blankets into the lounge, if they need to lie down they should go into their rooms. The only exception will be "movie night" then the patients are allowed to bring pillows and blankets and lie on floors -not on furniture.

10. Drop-offs

- a. Patients must speak with their case manager or counselor for drop-off requests. Patients may receive drop-offs between the hours of 10:00 am and 6:30 pm.
- b. Patients must schedule all drop-offs ahead of time through their counselor or case manager.
- c. The Program Director or Clinical Director must approve all drop-offs.
- d. Patients may only bring five tops, five bottoms, two pairs of shoes, and basic toiletries with them. Staff will NOT accept excessive amounts of clothes in a drop-off. Any items not listed on the form are not permitted.
- e. We cannot guarantee successful delivery of unapproved drop-offs from family/support people. Staff check all dropped-off items.
- f. All bottles and boxes that are part of the drop-off must be brand new and sealed. We will not accept drop-off of open packages or bottles (i.e. open shampoo or lotion bottles).
- g. Patients may store (at the patients' risk) excess clothing and other belongings in a locked storage area. The program does not permit access to items locked in storage following admission.
- h. The program is not responsible for any lost or stolen belongings.